

Freedom of Information request 015198

28/2/2020

I am writing to request the following information:

1. Does the trust employ a person, or persons whose job it is to identify people who may be required to pay for NHS care, often referred to as an overseas visitor manager? -  
- The Trust does not employ an Overseas Manager. The role is incorporated into the Treasury Manager, Deputy Treasury Manager & Treasury Office roles held with the Finance Department.
1. If yes please provide information about the job title, Agenda for Change pay band, and duties of each role in the team - Not applicable see above
2. Please provide the annual salary for each member of the team for each year from 2015 - 2020 inclusive. - Not applicable. See Q1
3. Please provide any additional budget allocated to the team, i.e. for operational costs, equipment, office space etc. for each year from 2015 - 2020 inclusive. - Not applicable See Q1
4. Has the overseas visitor team overspent it's budget in any year from 2015 - 2020 inclusive. If yes, provide the amount. - Not applicable See Q1
5. If the Trust does not employ an overseas visitor manager does it plan to, and how much has it budgeted for this? - No plans at present
2. The following questions relate to income generated through charging patients for NHS care as directed through the NHS Overseas Visitor Charging Regulations 2015 and 2017 amendment.

Please do not include income generated through private paying patients or through money claimed back from EEA countries as part of any reciprocal arrangements.

1. Please provide the total amount invoiced for each year from 2015 - 2020 inclusive. - see table below
2. Please provide the total amount received in payments for each year from 2015 - 2020 inclusive. - see table below
3. Please provide the total amount written off as a result of the patient being considered destitute for each year from 2015 - 2020 inclusive. - see table below
4. Please provide the total amount passed to debt collection agencies for recovery as a result of non payment for each year from 2015 - 2020 inclusive. - Not applicable as this Trust does not use debt collection agencies
5. Please provide the total value of credit notes issued after a person has been invoiced for care and later found to be eligible for free treatment for each year from 2015 - 2020 inclusive. See table below

	Financial Year end	Financial Year end	Financial Year end	Financial Year end	Financial Year end	as at
	Mar-15	Mar-16	Mar-17	Mar-18	Mar-19	Jan-20
No 1 Invoiced debt	£ 117,648.71	£ 145,854.50	£ 269,072.63	£ 293,828.00	£ 137,925.73	£ 138,036.40
No 2 Payment received	£ 36,482.45	£ 38,101.50	£ 46,824.11	£ 44,137.82	£ 51,923.33	£ 32,692.98
No 3 Written Off	£ 16,279.96	£ 89,571.37	£ 132,840.37	£ 140,963.00	£ 46,029.20	£ 60,792.00
No 5 Credit Notes	£ 10,444.16	£ 36,806.00	£ 76,875.31	£ 104,043.50	£ 43,574.00	£ 36,726.00