

Freedom of Information request 014958

20/8/19

Request 1: Please provide details of the number of referrals received by the Trust/Organisation for patients to physiotherapy service for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

Referrals

2016/17 = 10553

2017/18 = 11848

2018/19 = 11545

**Community MSK Physiotherapy – Not including Orthopaedic Assessment Service**

Year	Referrals
2016/17	11877
2017/18	11801
2018/19	12819

Request 2: Please confirm or deny whether the Trust/Organisation provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice

I can confirm that the trust do provide MSK services that provide first contact physiotherapy services in general practice.

Request 3: Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust/Organisation

Currently, patients cannot self-refer to MSK physiotherapy services except staff referring to staff health and well-being physiotherapy within acute setting.

Request 4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist

a) Please provide details of the average time taken for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

b) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.

c) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?

In both acute and community MSK Physiotherapy we have a range of appointments from Urgent, Soon and routine. These will all have different waiting times i.e. urgent referrals are seen within 2 weeks, Soon referrals are seen within 4 weeks and routines are 6 weeks however due to waiting list pressures this waiting time can be extended for routines. The acute team also have different waiting lists for pain management, rheumatology and women's health referrals.

Acute Average Days from Referral to First Appointment

2016/17 = 46

2017/18 = 51

2018/19 = 41

Community average day's referral to first appointment:

	Average Waiting Time (days)	Average Waiting Time (working days)
2016/17	46.6	33.3
2017/18	38.4	27.5
2018/19	56.6	40.4