

Date

For local media

PRESS RELEASE

Support for families of patients in hospital

Russells Hall Hospital in Dudley is again offering support to help families keep in touch with their loved ones while they are in hospital.

With visiting currently restricted except in a few exceptional circumstances, the Family Support Service aims to bridge the gap. It was set up during the first wave of the pandemic back in April and is being relaunched from Monday 16th November.

The service is dedicated to keeping families in touch, such as by delivering letters and photographs, and to providing an update on the patient's progress during their inpatient stay. It cannot however give clinical advice.

Family members can call 0800 073 0510, 01384 456111 extension 3420, 3486 or 3421, Monday to Friday, 8am-6pm; or email dgft.covidfamilyteams@nhs.net

***** ENDS *****

Issued by the communications team at The Dudley Group NHS Foundation Trust.