

Date: 03/08/2020

FREEDOM OF INFORMATION REQUEST FOI/015315 – IT Systems and staff

Please could you provide the following information:

How many staff do you currently employ within the trust?

- Please see the Annual Report which can be found <http://www.dgft.nhs.uk/wp-content/uploads/2020/07/Annual-report-2019-20FINAL.pdf> which includes a staff report

How many staff do you currently employ within the IT team? - 94

Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months? - Yes

How many networked Endpoints do you currently manage within your IT estate? - 4512

Are you Cyber Essentials/CE+ accredited? - TeraFirma holds Cyber Essentials not the Trust

How many IT support/request tickets are processed per month?

- Average 4500 IT Support/Request tickets

What is the name, job title, and department contact email address of for:

\*CIO / IT Director, \*Head of IT

- Adam Thomas, CIO, [adam.thomas1@nhs.net](mailto:adam.thomas1@nhs.net)