

Date: 23/06/2021

FREEDOM OF INFORMATION REQUEST - Ref: FOI/015738 – Pagers

Under the FOI Act, please provide the following information, with "pagers" used as a synonym for "bleeps":

**\*\*Please note:-** All of the Trust's Facilities Management Services are provided by our Private Finance Initiative Partner, Summit Healthcare. The full range of services is paid by means of a single unitary payment which does not identify individual cost items. The Trust's contract with Summit Healthcare started on 17th May 2001 and expires after 17th May 2041, pagers are included in the PFI contract.

1. As at 31 May 2021, how many pagers were in use in your Trust? - 500 bleeps and 2 pagers (response from PFI Partner)
2. For the financial year ending 31 March 2021, what is the total annualised cost of pagers (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)? - Please see note at top of the page
3. What stage of procurement and implementation is your Trust currently at and what are the achieved and proposed times for the various steps (e.g. business case approved, tender issued, contract awarded, implementation started, test system is live/user acceptance testing, deployed system is live)? - Contract awarded for 5 years on Maintenance. Deployed system (response from the Trust's PFI Partner)
4. If a contract has been awarded, which pager replacement system has your Trust selected? - Bleep system is with Multitone (response from PFI Partner)
5. What additional features does your proposed (or implemented) pager replacement system have, compared with previous capability? (e.g. integration with electronic patient record) - touch pad bleep system (response from PFI Partner)
6. How many \*users\* and how many \*devices\* will the pager replacement system have? - 1500 (response from PFI Partner)
7. What is the estimated total annualised cost of the replacement system (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)? - See note at top of page
8. Will the trust retain some pagers for \*emergency\* communications or will emergency communications be handled by the pager replacement system? If some pagers are being retained, how many? - This is still being worked through by the Trust
9. If the pager replacement system fails, what will be used as a backup system? (e.g. do you have plans to use staff personal devices?) - Radio and telephone and the porter and domestic support (response from PFI Partner)
10. Is the Trust on course to phase out pagers for \*non-emergency\* communications by 31 December 2021? If not, by when? - This is being worked through by the Trust

11. Is there a benefits realisation plan or post-implementation monitoring plan in place? - This is still being worked through by the Trust

For more information on the Trust's PFI Partner please go to <http://www.dgft.nhs.uk/about-us/private-financeinitiative-partners/>