

Date: 07/02/2022

FREEDOM OF INFORMATION REQUEST 016037 – Surveys

We are looking to update our records to ensure that we make timely contact in the future in relation to Patient and Staff Insight and Feedback programmes. We would therefore be grateful if you could respond to the following questions by return email and at the earliest opportunity.

Can you answer the three questions for each of the below surveys:

1. CQC patient surveys: -
 - a. Urgent and Emergency Care - Picker 2023
 - b. Children and Young Peoples Inpatient - Picker 2023
 - c. Community Mental Health - The Trust is not a mental Health Trust
 - d. Adult Inpatient - currently in progress
 - e. Maternity - Picker just confirmed for the 2022 survey
2. NHS PROMs (patient Reported Outcome Measures) for hip and knee replacements - Quality Health Limited - October 2021
3. NHS National Staff Survey - Picker Institute Europe - August 2022
4. Quarterly Staff Friends and Family test (now called National Quarterly Pulse Survey) - Picker Institute Europe - July 2021

*Please note questions 2 to 4 are showing end dates of contract.

5. Patient Friends and Family Test. - Healthcare Communications Limited - June 2022

Who is the main point of contact for this contract and their title and contact details? - The Patient Experience Team look after surveys dgft.patientexperience@nhs.net