

Freedom of Information request 016196

1/6/22

The Trust is assuming that all questions are relating to Covid.

I am writing today to request a freedom of Information in regards to the following questions for the Years:

2020

2021

2022

1.Can Clinical Manager/Administrative personnel refuse a patient treatment/surgery under any reason? - No

And who makes a decision for denying treatment/surgery? - Clinician

- 2.Can the hospital refuse a patient treatment/surgery for refusing to do a PCR test? No
- 3. How many patients have been refused treatment or surgery for not doing a PCR test? N/A
- 4.Can the hospital refuse a patient treatment or surgery for refusing to do a LFT test? No
- 5. How many patients have been refused treatment or surgery for not doing a LFT test? N/A
- 6.Can the hospital refuse a patient treatment/surgery for refusing to wear a face mask? No
- 7. How many patients have been refused treatment or surgery for not wearing a face mask? N/A
- 8.Can the hospital refuse a patient treatment or surgery for not wearing a visor? No
- 9. How many patients have been refused treatment or surgery for not wearing a visor? N/A

Questions 2 to 9 – If a patient was admitted and they were too ill for surgery the responsible clinician may advice against surgery at that particular time but surgery would not be refused for the reasons stated above. If a patient was brought in as an emergency and needed an operation straight away and there was no time to carry out any tests the patient would be treated/operated on as appropriate.

If a patient did refuse a PCR or LFT test or refused to wear a mask, they may be managed differently in order to minimise risk to staff and other patients but they would not be refused treatment. Some patients may be exempt from wearing mask or visors.

There are so many variations that there is not a 'set' rule as such, risk assessments would be done as needed.

10. What is the difference between a face mask and a visor?

Please see Government guidance advising the difference between a face masks and a visor, please go to:-

Face coverings: when to wear one, exemptions and what makes a good one - GOV.UK (www.gov.uk)

- 11. Can the hospital refuse a patient denial for a chaperone? And if so, Why? What is the protocol for access for a chaperone? Please see attached policy
- 12. If a patient is staying in hospital, can the hospital deny visitation for this patient? If so, Why? What is the protocol for a patient to seek visitation rights? The Trust has followed Government Covid guidelines over visitations for patients. When National guidelines are updated the Trust would adhere to the new guidelines.

The Trust works with relatives to allow access for visitors. Visitors are requested not to attend in the event of a COVID-19 outbreak however visits are not refused for end of life visits or those visits to provide care. Requests can be looked at on an individual basis.

- 13. What are the protocols whereby the patient is refused treatment or surgery, who makes these decisions? And what happens next? N/A
- 14. Every time a patient is referred to your hospital, how much money does the hospital receive for that patient? There is no set amount, this is variable depending on condition.
- 15. Would you also send the policies and procedures you have in place for face covering, visor, PCR testing, Lateral Flow Testing. The Trust follows Government issued guidelines which can be found on the Government website.

The Trust has been following Government Covid Guidelines and has been adjusting accordingly when the Government have issued updates