

Date: 29/11/2022

FREEDOM OF INFORMATION REQUEST FOI/016496 - Telephones, mobile phones, video conferencing!

What telephone system does the organisation use?

How many users use the telephone system?

Is the telephone system cloud based?

When will the organisation next review their telephony contracts?

- All of the Trust's Facilities Management Services which includes telephony are provided by our Private Finance Initiative Partner, Summit Healthcare. The Trust's contract with Summit Healthcare started on 17th May 2001 and expires after 17th May 2041.

More information on The Trust's PFI Partners can be found on the Trust website <http://www.dgft.nhs.uk/aboutus/private-finance-initiative-partners>

Who is the main network provider the organisation uses for its mobile phones?

How many employees have a mobile phone supplied by the organisation?

What is the date that the organisation will next review its main mobile phone contract?

To see a previous response please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#) and in the search box type mobile What Video Conferencing Solutions does the organisation use?

Does the organisation run webinars or online events?

The main areas in the Trust for meetings are the Clinical Education Centre and the Undergraduate Centre, to see details please go to the Trust website [Clinical Education Centre - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#) [Undergraduate Centre - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#)

In these areas the Trust has audio visual equipment which supports online meetings over Microsoft Teams and Zoom, along with facilities to access links to any pre-arranged webinars.

Does the organisation provide "click To chat" functionality on its website? - No