

Date: 09/03/2023

FREEDOM OF INFORMATION REQUEST - Ref: FOI/017615 - LAN & WAN services

Connectivity and Network Services

- a. Who provides your WAN and internet connectivity and the annual spend on each - see C
- b. Who provides your SIP trunks and what is the annual spend - Virgin Media, annual spend £14.8k
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend - WAN Internal service provision, Virgin Media - £104.6k
- d. Who provides your LAN infrastructure and what is your annual spend - This was replaced in 2022 and internally provided, therefore, no further investment required at this point
- e. Who provides your WIFI infrastructure and what is your annual spend - Internally provided support, Virgin Media - £311k
- f. Please confirm the manufacturer(s) of your wired network core and edge switching? - It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information to be sensitive information and are therefore holding this information under section 31 (1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime
- g. When was your core network installed? - 2022
- h. Has it been updated subsequently? - No
- i. Who maintains your core network? - Internally maintained
- j. When is the contract renewal date? - 2025
- k. Please confirm value of the initial project? - £1.3m on hardware
- l. Please confirm the value of annual support/maintenance services (in £)? - £24k per annum