

The Dudley Group NHS Foundation Trust

Freedom of Information request 017622

28/2/23

Please note:- The Trust has a plan that phases out all agency usage by February 2023 to support our financial plans and our patient experience. We have recruited significant numbers of additional staff this year and are making progress with reducing nursing vacancies.

I would be most grateful if you would provide me, under the Freedom of Information Act 2000, details in respect to the information below:

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff? - We are neutral vendor managed service through the Health Trust Europe Framework.

Please provide the following information for each staffing group. If there is no service provider, please state this. - There is no managed service provider. The Health Trust Europe Framework confirms the agencies that are compliant with best practice standards. We only use agencies that have gone through the framework.

i. Medical / Dental

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend? – Yes, Allocate Staff Direct (247 Time). Contract ends on 31 August 2024. This applies to all staff groups.

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider? -
- Expiry date of contract with the managed service provider? –

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical -

- Name of the DE provider? -
- Expiry date of contract with the managed service provider? –

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider? - N/A
- Expiry date of contract with the managed service provider?

3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)? = £3,149,652

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)? = £1,671,016

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)? = £16,830,071

iv. Non-Medical, Non-Clinical (NMNC)

- 2022 spend on temporary agency staff (excluding VAT)? = £5,714,739

4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust? - Managed by the Staff Bank Team with Human Resources. This is the same for all staff Groups. Overall responsibility rests with the HR Senior Leadership Team.

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level? - We are not aware of the lead at ICS level. Agency provision is led at Trust level for all groups

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department