

Date: 11/01/2023

FREEDOM OF INFORMATION REQUEST - Ref: FOI/016543 – Car parks

I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:

Who currently manages the car parks run for/by the trust?  
Do you outsource the parking management to a 3rd party. If so, to who?

Dudley Group NHS Foundation Trust operates a Private Finance Initiative (PFI) Contract. The hospital buildings and car parks are owned by Summit Healthcare (Dudley) Ltd who the Trust has the PFI contract with.

How many parking related complaints have you received over the last 12 months, split per hospital within the trust?  
- 6 complaints directly to the Trust about car parking related matters for the period of 15/12/2021 to 14/12/2022 (12 months). All 6 complaints are regarding car parking matters at Russells Hall Hospital.

Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones? - No

How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?  
- Managed as part of PFI contract not by the Trust

When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?  
- May 2018. Yes people can pay by credit/debit card

Can users pay to park using a mobile phone-based APP, if so, which one? - No

How many parking charge notices (PCNs) were issued during the last 12-month period? - 596

How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months? - Managed as part of PFI contract not by the Trust.

For further information on parking at the Trust please go to the Trust website [Car parking - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://www.dgft.nhs.uk)