

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-042023-00033

Date: 7/7/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below:-

Does Russells Hall Hospital have a frequent attenders service? Or a case management meeting only?
What date (month and year) did the frequent attenders service or case management meeting start at Russells Hall Hospital?

- There is currently no in-house ED HIU (Frequent Attender) team or dedicated meeting although there are developments with the introduction of the in-reach Care Co-Ordinators.

If there used to be one and it does not exist anymore, what date did it start and what date did it cease?
Is the service run by the liaison team (or was if the service is now closed) or by the ED team? What professionals make (or made) part of the service team/meeting?

There was something in place we think back in 2015 but unfortunately, we have no further information

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
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FOI/REF FOI-

Cheshire

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust