

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-072023-000224

Date: 28/7/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Did your Trust alter or update its visitor policy in response to Covid-19, yes or no? - Yes, in line with national guidance

If yes, what changes were introduced? – As per national guidance visiting was suspended and when restrictions were lifted an appointment-based system was introduced.

If yes, are any of those policies still in place? - No

If yes, which of those policies are still in place? N/A

Does the Trust currently have any visitation policies that:-

Would prevent a patient from receiving a visitor? - This would be very rare and cases would be assessed on an individual basis. Should this be the case a risk assessment would be carried out which would depend on multiple factors in our decision to protect the individual patient or members of their family.

If yes, in what wards or circumstances does this apply? - See response above and please see the Trust's visiting arrangements please go to the Trust's external website <http://www.dgft.nhs.uk/patients-and-visitors/your-visit-to-hospital/visiting-times/>

If yes, were these restrictions in place before March 2020? - see response above

Set a restriction on the number of different people able to visit a patient during their stay – see response above

If yes, in what wards or circumstances would the number of different people visiting a patient be restricted? – see response above

If yes, how many different people do these restrictions permit as visitors? - see response above

If yes, were these restrictions in place before March 2020? – see response above

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
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DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust