

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-000151

Date: 9/8/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below

EOS / EOL Networking Equipment

1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate? - None

Network Lifecycle

2a. Have you conducted a network refresh in the past 36 months? - Yes

2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration) - Networking

2c. Which vendor/technology solution was chosen? - Cisco

2d. Which reseller/partner delivered the solution? TrustMarque

2e. Who maintains the solution? - Internal

2f. When does the maintenance contract expire/renewal date? - N/A

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?

3a. Data centre (yes/no) - Yes

3b. Enterprise networking (yes/no) - Yes

3c. Wi-Fi (yes/no) - Yes

3d. Security (yes/no) - Yes

3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no) - Yes

3f. Network monitoring (yes/no) - Yes

3g. Which vendor and what equipment was tested? - N/A

3h. Which partner/reseller provided the POC? - N/A

3i. Was the POC successful? - N/A

3j. Do you intend to use the solution in a live environment? - N/A

Do you plan to refresh your network in the next 24 months for any of the below technology areas:-

3a. Data centre (yes/no) - No

3b. Enterprise networking (yes/no) - No

3c. Wi-Fi (yes/no) - No

3d. Security (yes/no) - No

3e. Collaboration/Microsoft Telephony (yes/no) - No

3f. Network monitoring (yes/no) - No

3g. When do you plan to have the new solution implemented? (Specify date) - N/A

3h. Have you/do you intend to go to RFX for this? - N/A

3i. When do you plan to go to RFX for this? - N/A

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-

- 4a. Data centre - Yes
- 4b. Enterprise networking - Yes
- 4c. Wi-Fi - Yes
- 4d. Security - Yes
- 4e. Collaboration - Yes
- 4f. Network monitoring - Yes

Cisco Support

- 5a How are you currently supporting your Cisco estate? - TrustMarque
- 5b. Which company sells/provides you with support? - TrustMarque
- 5c. If you outsource support, for which aspects? - TrustMarque
- 5d. How do you keep your equipment/software up to date? - Internal

Cisco Partner/Reseller

- 6a. Who is the supplier/reseller for Cisco hardware/software? - TrustMarque
- 6b. Do you have a preferred supplier agreement for Cisco hardware/software? - TrustMarque
- 6c. When do these supplier agreements expire? - N/A
- 6d. How long has the current supplier relationship existed? - N/A

Cisco Enterprise Agreement (EA)

- 7a. Do you have a Cisco (EA)? - N/A
- 7b. When is your (EA) contract expiry/renewal date? - N/A
- 7c. Who provides/resells your Cisco (EA)? - TrustMarque

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:- 8a. Data centre 8b. Enterprise networking 8c. Wi-Fi 8d. Security 8e. Collaboration 8f. Network monitoring - No

HP/Aruba Support

- 9a How are you currently supporting your HP/Aruba estate? - N/A
- 9b. Which company sells/provides you with support? - N/A
- 9c. If you outsource support, for which aspects? - N/A
- 9d. How do you keep your equipment/software up to date? - N/A

HP/Aruba Partner/Reseller

- 10a. Who is the supplier/reseller for HP/Aruba hardware/software? - N/A
- 10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software? - N/A
- 10c. When do these supplier agreements expire? - N/A
- 10d. How long has the current supplier relationship existed? - N/A

HP/Aruba Enterprise Agreement (EA)

- 11a. Do you have an HP/Aruba (EA)? - N/A
- 11b. When is your (EA) contract expiry/renewal date? - N/A
- 11c. Who provides/resells your HP/Aruba (EA)? - N/A

Telephony

- 12a. Do you have ISDN Lines?– Supplier, quantity (lines), contractual position - Yes
- 12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position. - No
- 12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position. - Yes
- 12d. Have you started/completed projects to prepare for the PSTN switch-off? - N/A
- 12e. Which technology partner assisted in your PSTN switch-off readiness project? - N/A
- 12f. Would you describe your organisation as entirely ready for the PSTN switch-off? - N/A
- 12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position - Cisco
- 12h. Who maintains your PBX (phone system) - Internal

12i. How long has the relationship with the maintainer been in place? - N/A

12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)? - Not currently

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
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Russell's Hall Hospital
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DY1 2HQ
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Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust