**Job Role: Patient Safety Partner**

**Reports to:** Head of Patient Experience / Patient Safety Specialist

**Responsible to**: Head of Patient Experience

**Base/department:** Russells Hall Hospital / Corbett Outpatient Centre / Guest Outpatient Centre

**Main purpose of role**

A Patient Safety Partner (PSP) is a non-trust employee who supports the organisation in improving patient safety. They bring an independent perspective and are involved, as an equal partner, in a wide range of activities and programmes such as the design of safer healthcare at all levels in the organisation. These roles are key to improving governance and leadership within the Trust and will be integral to the development and implementation of relevant strategy and policy.

For some PSPs their role will include safety governance which will require them to be members of relevant safety committees. They will enhance the committee membership by providing appropriate challenge to ensure learning and change, whilst safeguarding consideration and prioritisation of the patient, carer and family perspective and championing a diversity of views at the committee

Each PSPs role will be tailored to the specific individual’s knowledge, skills and experience to ensure that they are able to maximise their contribution and feel confident in their participation. It is important that PSPs are as diverse a range of individuals as possible and subsequently the role may vary – with individualised support and adjustment to ensure that everyone can be successful and derive pleasure from the positive impact their participation has in improving the safety of healthcare services.

**Qualities**

-Motivated and interested in patient safety and improving healthcare services

-Motivated in championing the diverse patient, family and local community perspective

-Able to commit to a minimum of 5 hours a month (different projects may require a greater time commitment)

-Confident in working with multiple stakeholders (of varying seniority) in a variety of settings

-Able to critically evaluate information and constructively inject challenge

-Able to constructively challenge and support staff to enhance safety

-Personal integrity and commitment to openness, inclusiveness and high standards

-Understanding and commitment to confidentiality, safeguarding, equality & diversity, and patient privacy & dignity

**Skills**

-Ability to think strategically (bigger picture thinking) and objectively

-Ability to communicate well through at least one mechanism

-Ability to provide a patient, carer, or lay perspective and to put forward views on behalf of the wider community/groups of patients (not their own opinion only)

-Ability to interpret complex information and evidence

-Ability to manage their time and preparation for meetings

**Other requirements**

There is a requirement to undertake both statutory and mandatory training, additional specialist training associated with the PSS role and specific projects dependent on individual involvement.

Attend PSP support and network meetings/forums to receive training, peer support and to share learning.

To comply with infection control principles and procedures, including COVID associated regulations (both national and local)