

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-000276

**Date:** 11/9/23

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Please provide information regarding complaints received by your organisation's HR department between January 2021 and August 2023 that concern senior members of staff, with suitable redactions.

For the purposes of this request, by "senior", I mean consultant-level doctors, board members, and any other staff at agenda for change grades 8a or above.

Please specify: the date of the complaint, the relationship of the complainant to the person making the report, the nature of that complaint, the complaint route and the outcome

**Response**

There were 13 cases in the calendar year 2021.

All cases related to bullying.

In 9 cases there was an informal resolution and in 4 cases there was no case to answer.

All FOI responses are published on the Trust's disclosure log so to break the information down 'relationship to complainant' would make this identifiable to the persons concerned, exemption section 40 personal information is being applied.

There were 7 cases in the calendar year 2022.

All cases were related to bullying.

6 cases are closed and 1 is still open

All FOI responses are published on the Trust's disclosure log so to break the information down by outcome and relationship would make this identifiable to the persons concerned exemption section 40 personal information is being applied.

There were 6 cases from 1<sup>st</sup> January to August 2023

All cases were related to bullying.

4 cases are closed and 2 are still open.

All FOI responses are published on the Trust's disclosure log so to break the information down by outcome and relationship would make this identifiable to the persons concerned, exemption section 40 personal information is being applied.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**