

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-000344

**Date:** 22/9/23

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

1. Does the trust use an Electronic Health Record (EHR) for clinical documentation? - Yes
2. If yes to (1), who is the principal software provider for this record system? - Altera
3. If yes to (1), which EHR system is currently in use? - Sunrise
4. If yes to (1), is this EHR system used across all clinical departments and sites in the trust? – The EHR is used widely across the Trust but not all departments/services currently use the system
5. If no to (1), does the trust have a timeline to implement an EHR system? - N/A
6. If the trust has plans to implement a new EHR system, which software provider has been chosen to provide an EHR system? - Not applicable

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane

FOI/REF FOI-

Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**