

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-000353

Date: 18/10/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000 please see response below.

The Trust has received other requests on the same subject matter so we therefore ask in the first instance, you check out our disclosure log of previous FOI requests for the information you have requested.

To see previous responses which will help you please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://dgft.nhs.uk) and in the search box type in 00081 and 000342. You can also search by word.

Please note, when searching for a response by word on the disclosure log all FOI requests that were logged from 1/4/23 will show on the first page onwards and any FOI requests that were logged up until 31/3/23 will be shown on the last pages of the disclosure log. This is due to a new database and numbering system being deployed.

Mobile phones – 000342

Who is your current mobile phone provider?
How many mobile connections?
When is the contract up for renewal?
How long do you contract for (24 or 36 months)?
The email address of the primary contact for this contract?

SIP Trunking 00081

Have you implemented SIP?
If yes, when does the contract expire?
Who is your SIP provider?
The email address of the primary contact for this contract?

Team Licences 00081

Which Microsoft 365 Licence do you have e.g. E3, E5
Have you voice enable your Teams Licences?
If not, is that something you are considering?

Telephony

What is your current telephony system?
How many users of the telephony system?
When is the contract up for renewal?
The email address of the primary contact for this contract?

- All of the Trust's Facilities Management Services which includes telephony and pagers are provided by our Private Finance Initiative Partner, Summit Healthcare. The Trust's contract with Summit Healthcare started on 17th May 2001 and expires after 17th May 2041.

More information on The Trust's PFI Partners can be found on the Trust website <http://www.dgft.nhs.uk/aboutus/private-finance-initiative->

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust