

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-102023-000384

**Date:** 18/10/23

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

1. What Electronic Patients Records System do you use and when was it implemented?	Altera Sunrise - Implemented 2016
2. Does the Trust scan paper records? If yes, do you - scan day forward and legacy records? or - just day forward records?	No
3. Is above handled - In house by your own scanning team? - Outsourced to an offsite external service provider? - On site by an external provider? - Combination of above?	NA
4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends	NA
5. What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?	NA
6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document.	No

7. Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?	<div>a) Karon Finlow, Health Records Service Manger</div> <div>b) Adam Thomas Chief Information Officer</div> <div>c) Ravinder Sahota-Thandi Digital Portfolio Director</div>
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If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell’s Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**