

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-102023-000406

Date: 17/11/2023

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?	This was complete in 2022, therefore, would be forecast to take place in the next 5-7 years
1a. What would you like to improve upon in your next refresh?	Our current focus is optimising the new infrastructure that has only just been refreshed. An assessment of the latest opportunities would take place prior to refreshing to take advantage of the most up-to-date technology available at that time.
1b. Could you please confirm the supplier for your current contract and the vendor that you are using	Trustmarque/Cisco
2. When was your last Wi-Fi refresh, and when is the next refresh planned?	The Wi-Fi is in the final stages of being refreshed – again we would anticipate this to take place in 5-7 years.
2a. What would you like to improve upon in your next refresh?	See response to 1a
2b. Could you please confirm the supplier for your current contract and the vendor that you are using?	Trustmarque/Cisco
3. When was your last Telephony Hardware refresh, and when is the next refresh planned?	This work is scheduled to take place in Jan 2024
3a. What would you like to improve upon in your next refresh?	See 1a

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?	Trustmarque/Cisco
4. When was your last Unified Communications refresh, and when is the next refresh planned?	Jan 2024 - 5 years
4a. What would you like to improve upon in your next refresh?	See 1a
4b. Could you please confirm the supplier for your current contract and the vendor that you are using?	Trustmarque/Cisco
5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?	No
5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?	N/A
6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?	We are currently implementing Securitas active RTLS tags within the organisation
6a. Can you confirm contract dates and vendors?	31/8/24 – Securitas
7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned	Alert notifications are in place for network and infrastructure environments

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
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DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**