

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-000420

Date: 23/11/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

How many appointments are missed by people not being able to park.

Response

Unfortunately, you did not specify a timeframe you wished the Trust to check so we have run a report from 01 April 23 to 31 October 23. We can confirm there are 5 appointments reported as being missed due to not being able to park. However, please note, this is the information that has been made available and recorded by the Central Appointment Booking Centre - if a patient had contacted a different department (such as the department of their appointment) it is likely that the appointment was re-scheduled to a new date and the reason for this would not be captured centrally.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow

FOI/REF FOI-

Cheshire

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust