

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-000438

Date: 7/12/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Under the freedom of information act 2000 I'm requesting the following information on NHS hospital pharmacy services at your trust:

1. How many patient safety incidents, related to medication errors, were reported through your [local risk management system](#) in the past five financial years as follows:

- 2022/23
- 2021/22
- 2020/21
- 2019/20
- 2018/19

	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023	Total
Medication	4474	3661	1528	1218	1321	12202
Total	4474	3661	1528	1218	1321	12202

At the Dudley Group NHS Foundation Trust, a medication error falls under the description of a medication incident and all incidents are reported on our DATIX database. A recent MHRA Patient Safety Alert (NHS/PSA/D/2014/005) defined Medication errors as any Patient Safety Incident where there has been an error in the process of prescribing, preparing, dispensing, administering, monitoring or providing advice on medicines.

The Dudley Group have worked hard over the last few years to encourage all our staff to report any incident whether it is a potential incident or a near miss and are pleased that we have a very good reporting culture. This helps us to learn from potential incidents before they have occurred and also any other incidents.

2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, [in line with NICE guidance](#), in each of the following years:

- 2022/23 32%
- 2021/22 62%
- 2020/21 48.9%
- 2019/20 46.2%
- 2018/19 44.9%

3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

Measured at September of each year

Year	Pharmacist FTE /100 beds	Pharmacy Technicians FTE / 100beds	Pharmacy overall vacancy rate
2022/23	7.5	9.9	17.2%
2021/22	7.8	9.5	14.2%
2020/21	7.1	8.0	13.3%
2019/20	6.6	7.1	16.7%
2018/19	6.6	6.9	16.7%

4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

Data provided is % average of patients seen each day by the Pharmacy team

2022/23 no data recorded

2021/22 no data recorded

2020/21 84%

2019/20 82%

2018/19 no data recorded

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**