

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-112023-000443

**Date:** 28<sup>th</sup> December 2023

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

*conducting research on translation practices and use of translation technologies, and we are interested in learning more about the use of translation services and technology in the public sector.*

*Please find attached a list of questions as a Freedom of Information (Fol) request, on the use, training and policies regarding translation services and technology in your organisation. We would appreciate it if you did your best to complete the questionnaire with answers that fully represent your organisation's practices and policies.*

**Response**

Please find attached the completed questionnaire as requested. Sincere apologies for the delay in receiving this, the Trust is experiencing extremely high demand on its services and the safety of our patients takes precedent.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office

FOI/REF FOI-

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**