

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-000461

**Date:** 14<sup>th</sup> December 2023

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

1. The number of (a) first consultant appointments after an urgent referral, (b) first definitive cancer treatments, and (c) subsequent cancer treatments, that were cancelled or rescheduled by your trust in financial year 2022/23:

- (i) once
- (b) twice
- (c) three times or more

2. The most amount of times the date was changed on a single one of the above cancer appointments by your trust in FY 2022/23.

**Response**

We are unable to determine when definitive/subsequent treatments were cancelled or rescheduled as our data does not hold this type of information. However, we are able to answer the below questions for first consultant appointments, following an urgent referral. Please see below:

**(i) once**

Answer: 1280

\*Of these 369 appointments were brought forward

**(b) twice**

Answer: 78

\*Of these 23 appointments were brought forward

**(c) three times or more**

Answer: 6

\*Of these 2 appointments were brought forward

2. The most amount of times the date was changed on a single one of the above cancer appointments by your trust in FY 2022/23.

Answer: 4 times was the most for a patient's first appointment

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**