

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-012024-000548

**Date:** 1<sup>ST</sup> February 2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days?
2. In the last 90 days which wards, or departments were these ON framework requests for?
3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?
4. How many long term lines of work or block bookings are currently being supplied by ON framework agencies?
5. Which ON framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?
6. Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?
7. What is the average charge for both RMN’s and RGN’s from ON framework agencies?
8. Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?
9. What is the generic Nurse bank email address for staff bank?
10. How many shifts were cascaded to Thornbury Nursing within the last 90 days?

**Response**

1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days?	1,354  (1/10/23 to 31/12/23)
2. In the last 90 days which wards, or departments were these ON framework requests for?	(1/10/23 to 31/12/23) - AMU1/2, AMU assessment, B1, B2, B5, B6, Frailty, C1 A,C2, C3,C4,C5B,C6,C7,C8, coronary care, critical care, discharge lounge, GI unit, Imaging, neonates, pharmacy, Theatres,

3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?	900  (1/10/23 to 31/12/23)																						
4. How many long-term lines of work or block bookings are currently being supplied by ON framework agencies?	Not Applicable, we use agency when required by exception and on an ad-hoc basis																						
5. Which ON framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?	<table><tr><th colspan="2">YTD 23/24 £ (Apr23 - Dec23)</th></tr><tr><th>Agency Name</th><th></th></tr><tr><td>Acton Banks Ltd</td><td>£5,435</td></tr><tr><td>Evergood Associates Ltd</td><td>£27,038</td></tr><tr><td>Firstpoint Healthcare Ltd</td><td>£30,630</td></tr><tr><td>Medacs Healthcare Plc</td><td>£33,809</td></tr><tr><td>NISI Enterprises Ltd</td><td>£16,576</td></tr><tr><td>Pulse Healthcare Ltd (VAT)</td><td>£1,578</td></tr><tr><td>Team Support Healthcare Ltd</td><td>£307,009</td></tr><tr><td>The Placement Group (Contracts) Ltd</td><td>£569</td></tr><tr><td>Your World Nursing Ltd</td><td>£78,754</td></tr></table>	YTD 23/24 £ (Apr23 - Dec23)		Agency Name		Acton Banks Ltd	£5,435	Evergood Associates Ltd	£27,038	Firstpoint Healthcare Ltd	£30,630	Medacs Healthcare Plc	£33,809	NISI Enterprises Ltd	£16,576	Pulse Healthcare Ltd (VAT)	£1,578	Team Support Healthcare Ltd	£307,009	The Placement Group (Contracts) Ltd	£569	Your World Nursing Ltd	£78,754
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6. Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?	None																						
7. What is the average charge for both RMN's and RGN's from ON framework agencies?	£40.18 for RGN & Not applicable for RMN as we don't engage any agency RMN's																						
8. Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?	Temporary Staffing Manager  01384 456111																						
9. What is the generic Nurse bank email address for staff bank?	<a href="mailto:dgft.staffbank@nhs.net">dgft.staffbank@nhs.net</a>																						
10. How many shifts were cascaded to Thornbury Nursing within the last 90 days?	Zero																						

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital

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Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**