

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022024-000626

Date: 15th February 2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

The Trust has received other requests on the same subject matter, so we therefore ask in the first instance, you check out our disclosure log of previous FOI requests for the information you have requested.

To see previous responses which will help you please go to the Freedom of Information request disclosure log on the Trust website Disclosure log - The Dudley Group NHS Foundation Trust (dgft.nhs.uk) and in the search box type the below numbers in the table.

[Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://dgft.nhs.uk)

You can also search by word. Please note, when searching for a response by word on the disclosure log all FOI requests that were logged from 1/4/23 will show on the first page onwards and any FOI requests that were logged up until 31/3/23 will be shown on the last pages of the disclosure log. This is due to a new database and numbering system being deployed.

Mobile phones Who is your current mobile phone provider? How many mobile connections? When is the contract up for renewal? How long do you contract for (24 or 36 months)? The email address of the primary contact for this contract?	000342
SIP Trunking Have you implemented SIP? If yes, when does the contract expire? Who is your SIP provider? The email address of the primary contact for this contract?	00081

Team Licences Which Microsoft 365 Licence do you have e.g., E3, E5 Have you voice enable your Teams Licences? If not, is that something you are considering?	00081
Telephony What is your current telephony system? How many users of the telephony system? When is the contract up for renewal? The email address of the primary contact for this contract?	000353
Connectivity What form of WAN do you use e.g. mpls, SDWAN etc. When does the contract end? How many sites?	017615

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell’s Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust