

Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ

**Ref:** FOI-022024-000646

**Date:** 19<sup>th</sup> February 2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Under the Freedom of Information Act 2000, please can you provide me with information on people arriving at A&E not in an ambulance at your trust broken down by Emergency Care Data Set (ECDS) coding.

*The number of patients, broken down by ECDS coding (1) Immediate emergency care, 2) Very urgent emergency care, 3) Urgent emergency care 4) Standard emergency care 5) Low acuity emergency care), who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over*

*The percentage of patients, broken down by ECDS coding (1) Immediate emergency care, 2) Very urgent emergency care, 3) Urgent emergency care 4) Standard emergency care 5) Low acuity emergency care), who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over*

**Response**

| Count of ER_VISIT_ID                | Age Range |             |             |
|-------------------------------------|-----------|-------------|-------------|
|                                     | Under 65  | 65 and Over | Grand Total |
| Row Labels                          |           |             |             |
| <b>2019</b>                         |           |             |             |
| Low acuity level emergency care     | 8006      | 739         | 8745        |
| Standard level emergency care       | 22013     | 3434        | 25447       |
| Urgent level emergency care         | 11252     | 3291        | 14543       |
| Very urgent level emergency care    | 9860      | 2331        | 12191       |
| Immediate care level emergency care | 93        | 23          | 116         |
| <b>2020</b>                         |           |             |             |
| Low acuity level emergency care     | 1266      | 112         | 1378        |
| Standard level emergency care       | 12014     | 2131        | 14145       |

|                                     |               |              |               |
|-------------------------------------|---------------|--------------|---------------|
| Urgent level emergency care         | 5515          | 2088         | 7603          |
| Very urgent level emergency care    | 7190          | 1558         | 8748          |
| Immediate care level emergency care | 31            | 14           | 45            |
| <b>2021</b>                         |               |              |               |
| Standard level emergency care       | 16030         | 2738         | 18768         |
| Urgent level emergency care         | 9056          | 2912         | 11968         |
| Very urgent level emergency care    | 10802         | 2189         | 12991         |
| Immediate care level emergency care | 65            | 14           | 79            |
| <b>2022</b>                         |               |              |               |
| Low acuity level emergency care     | 1             |              | 1             |
| Standard level emergency care       | 17556         | 3096         | 20652         |
| Urgent level emergency care         | 13458         | 4542         | 18000         |
| Very urgent level emergency care    | 12893         | 3100         | 15993         |
| Immediate care level emergency care | 86            | 30           | 116           |
| <b>2023</b>                         |               |              |               |
| Low acuity level emergency care     | 30            | 1            | 31            |
| Standard level emergency care       | 15325         | 2711         | 18036         |
| Urgent level emergency care         | 15271         | 5110         | 20381         |
| Very urgent level emergency care    | 12566         | 3277         | 15843         |
| Immediate care level emergency care | 78            | 13           | 91            |
| <b>Grand Total</b>                  | <b>200457</b> | <b>45454</b> | <b>245911</b> |

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trus**