

Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ

**Ref:** FOI-042024-000815

**Date:** 23/04/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Please could you complete the table below relating to AL Systems which may be used within your Trust.

**Response**

<b><u>Questions</u></b>	<b><u>Responses</u></b>
<b>Q1. Do you use a social media management platform?</b>	No
<b>Q2. If so, what tools do you use?</b>	N/A
<b>Q3. What is your annual spend on a social media management tool?</b>	N/A
<b>Q4. What dates does your contract with your current supplier end (month &amp; year)?</b>	N/A
<b>Q5. Do you use a social listening/media monitoring platform?</b>	N/A
<b>Q6. If so, what tools do you use?</b>	N/A
<b>Q7. What is your annual spend on a social listening/media monitoring tool?</b>	N/A
<b>Q8. What dates does your contract with your current supplier end (month &amp; year)?</b>	N/A
<b>Q9. Who is the senior person responsible for managing these contracts?</b>	Simon Ashby – Communications Manager

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
 Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ

Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**