

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-032024-000763

**Date:** 27/03/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Q1: What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions, please name all of them not just the main solution.

Answer Q1:

Q2: What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions, please list all known expiry dates.

Answer Q2:

Q3: Who is the person responsible for managing this system?

Answer Q3:

Q4: What is this person's job title?

Answer Q4:

**Response**

*The Trust is a PFI Site, we do not have a CAFM, this is provided and managed by Mitie via Summit for more information on our external partners information can be found using the link below.*

[Private Finance Initiative partners - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://dgft.nhs.uk)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley

West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**