

Trust Headquarters  
Russell’s Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-062024-000955

**Date:** 21/08/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Please could you answer the below questions in relation to Nursing on framework supply;

- 1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days?
- 2. In the last 90 days which wards, or departments were these ON framework requests for?
- 3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?
- 4. How many long-term lines of work or block bookings are currently being supplied by ON framework agencies?
- 5. Which ON framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies’ year to date?
- 6. Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?
- 7. What is the average charge for both RMN’s and RGN’s from ON framework agencies?
- 8. Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?
- 9. What is the generic Nurse bank email address for staff bank?
- 10. How many shifts were cascaded to Thornbury Nursing within the last 90 days?

**Response**

| <u>Questions</u>  | <u>Responses</u> |
|---|------------------|
| Q1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days? | 3                |
| Q2. In the last 90 days which wards, or departments were these ON framework request for?                                  | AMU and MECU     |

|  |   |
|--|---|
| <b>Q3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?</b>                         | <b>2</b>  |
| <b>Q4. How many long-term lines of work or block bookings are currently being supplied by ON framework agencies?</b>                                 | <b>None</b>   |
| <b>Q5. Which ON framework agencies is the Trust currently utilising for nursing vacancies and what is the spend on these agencies' year to date?</b> | <b>There is an agency ban but recently there were two emergency shifts using one agency, spend not yet available.</b> |
| <b>Q6. Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?</b>                    | <b>None</b>   |
| <b>Q7. What is the average charge for both RMN's and RGN's from ON framework agencies?</b>   | <b>Zero for RMN.<br/>Spend not known for RGN as question 5 above.</b>   |
| <b>Q8. Who at temporary staffing is responsible for onboarding new agencies and could you provide their email address and contact number?</b>        | <b>HealthTrust Europe</b>   |
| <b>Q9. What is the generic nurse bank email address for staff bank?</b>  | <b>Apply exemption</b>  |
| <b>Q10. How many shifts were cascaded to Thornbury Nursing within the last 90 days?</b>  | <b>None</b>   |

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

FOI-062024-000955

SK9 5AF

Tel: 0303 123 1113

[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**