

Trust Headquarters  
Russell’s Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-072024-0001003

**Date:** 31/07/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:

- 1. The name of the supplier who implemented your finance software system.
- 2. The installation date of your finance software system.
- 3. The contract expiration date for your current finance software system.
- 4. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.
- 5. The total annual costs to run and maintain your finance system.

Please can you also break down your annual costs by:

- o Software licensing fees
  - o Maintenance and support fees
  - o Hardware costs
  - o Consultancy
  - o Training
  - o Other recurring expenses (please specify)
6. Do you have any plans to switch to a different finance system or upgrade the current system?

Please can you email the answers back and if you have any questions or need further clarification, please do not hesitate to contact me.

**Response**

<u>Questions</u>	<u>Responses</u>
<b>Q1. The name of the supplier who implemented your finance software system</b>	<b>IBSS</b>
<b>Q2. The installation date of your finance software system.</b>	<b>1<sup>st</sup> April 2023</b>
<b>Q3. The contract expiration date for your current finance software system.</b>	<b>31<sup>st</sup> March 2025</b>

<b>Q4. The contract expiration date for your finance system, including software, consultancy, training and related expenses.</b>	<b>Installed in the 1990's, so no available records.</b>
<b>Q5. The total annual costs to run down and maintain your finance system.</b>  <b>Please can you also break down your annual costs by:</b> <ul style="list-style-type: none"><li>• <b>Software Licensing Fees</b></li><li>• <b>Maintenance and Support Fees</b></li><li>• <b>Hardware Costs</b></li><li>• <b>Consultancy</b></li><li>• <b>Training</b></li><li>• <b>Other recurring expenses (please specify)</b></li></ul>	<div>£0</div> <div>£95,220.63 pa excluding VAT for 2024/2025 (Managed service contract)</div> <div>£0</div> <div>£0</div> <div>£0</div>
<b>Q6. Do you have any plans to switch to a different finance system or upgrade the current system?</b>	<b>Currently considering options.</b>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely