

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-072024-0001011

**Date:** 21/08/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

Request

I am writing to you under the Freedom of Information Act 2000 to request the following information from The Dudley Group NHS Foundation Trust. Please may you provide me with:

- 1) The person or department who manages the supply chain of temporary staff for Allied Health and Healthcare Science Professionals (Pharmacy, Radiology, Cardiology, Biomedical Science/Pathology, Occupational Therapy, Physiotherapy), Nursing (specialist and general, including HCAs) and Midwifery professionals.
- 2) The email address and telephone number of the mentioned in point 1.
- 3) A breakdown of the trust's clinical agency spend within the last 24 months. including of the departments of spend
- 4) The agency shifts cascaded out within the past 12 months for the Nursing and Midwifery and Allied health/Healthcare Science professions and
  - a. At what cost they was covered (NHSI or above)
  - b. Number of agency shifts required broken down across Allied Health, Healthcare Science and Nursing and Midwifery.
  - c. Was any off this off framework
    - i. If so to what agency and in what area
- 5) What agencies are on the supply chain for and if there is a tier structure in place.
  - a. Allied Health and Healthcare Science
  - b. Nursing and Midwifery
- 6) What framework do you transact under?
- 7) What person/department looks after external permanent recruitment
  - a. Please supply their contract number and email address.

**Response**

- 1) The person or department who manages the supply chain of temporary staff for Allied Health and Healthcare Science Professionals (Pharmacy, Radiology, Cardiology, Biomedical Science/Pathology, Occupational Therapy, Physiotherapy), Nursing (specialist and general, including HCAs) and Midwifery professionals.

**Staffbank Team**

- 2) The email address and telephone number of the mentioned in point 1.

**The Trust currently has the circa of 5000 staff and the release of their email addresses could potentially expose the Trust to spam/phishing attacks and therefore comprise the Trusts network. In view of this we feel this information is exempt for release under section 31 (1) (a) of the Freedom of Information Act as the disclosure of the information would be likely prejudice the prevention or detection of crime.**

**All departments can be contacted through our switchboard on 01384 456111**

- 3) A breakdown of the trust's clinical agency spend within the last 24 months. including of the departments of spend

Please note, we have used the code for **“Allied Health and Healthcare Science Professionals, Nursing & Midwifery”** to provide the details for Qn1 & throughout.

Department	Aug 22 – Jul 24 £
Acute Medicine	£544,816
Acute Therapy Services	£20,902
Cardiology	£343,979
Critical Care	£1,299,609
Division Management	£2,158
Elderly Care	£223,897
Emergency Medicine	£1,420,003
Endocrinology & Diabetes	£74,541
Gastroenterology	£301,781
General Medicine	£118,331
Haematology & Oncology	£333,026
Human Resources	£121,633
Imaging	£239,370
Integrated Therapy Services	£28,536
Midwifery	£2,240
Nursing Surgery	£923,354
Obstetrics & Midwifery	£1,784
Orthopaedics	£326,731
Paediatrics & Neonatal	£286,265
Pathology	£5,694
Pharmacy Services	£117,610
Renal Medicine	£77,591
Respiratory Medicine	£281,049
Specialist Surgery	£11,553
Stroke Medicine	£317,844
Theatres	£1,322,022
Trust Capacity Management	£549
Trust Wide	£5,696

4) The agency shifts cascaded out within the past 12 months for the Nursing and Midwifery and Allied health/Healthcare Science professions and

a. At what cost they was covered (NHSI or above)

**All above NHS capped rates, average cost per plain time hour £39.61**

b. Number of agency shifts required broken down across Allied Health, Healthcare Science and Nursing and Midwifery.

Allied health/Healthcare Science professions – **604**

Nursing - **183**

c. Was any off this off-framework

**No**

i. If so to what agency and in what area

**N/A**

5) What agencies are on the supply chain for and if there is a tier structure in place.

**The Trust utilises a framework supplier named HealthTrust Europe. Agencies are supplied to us under this agreement and are subject to change as and when appropriate. This information may be commercially confidential – please contact HTE directly for a list of their presently approved agencies.**

a. Allied Health and Healthcare Science

b. Nursing and Midwifery

6) What framework do you transact under?

**HealthTrust Europe**

7) What person/department looks after external permanent recruitment

a. Please supply their contract number and email address.

**Recruitment - The Trust currently has the circa of 5000 staff and the release of their email addresses could potentially expose the Trust to spam/phishing attacks and therefore comprise the Trusts network. In view of this we feel this information is exempt for release under section 31 (1) (a) of the Freedom of Information Act as the disclosure of the information would be likely prejudice the prevention or detection of crime. All departments can be contacted through our switchboard on 01384 456111.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**