

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082024-0001044

Date: 23/09/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Please respond to the following requests in line with the 2000 Freedom of Information Act.

1. Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:
 - a) Medical and Dental
 - b) Nursing and Midwifery
 - c) AHP and HSS
 - d) Admin and Clerical
2. If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?
3. For each staffing group, please provide data for the past 12 months to show:
 - a. The average fill rate percentage, split out to show bank, agency and unfilled
 - b. The total spend, split out to show bank and agency
4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS.
5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each
 - Staff Bank
 - Neutral/Master Vendor
 - Direct Engagement

Response

1. Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups

- a) Medical and Dental
- b) Nursing and Midwifery
- c) AHP and HSS
- d) Admin and Clerical

HealthTrust Europe, the contract ends date is March 2026 for all.

2. If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

N/A

3. For each staffing group, please provide data for the past 12 months to show:

a. The average fill rate percentage, split out to show bank, agency and unfilled

	Staff Group	Filled	Unfilled	£ Expenditure
£ Agency	Nursing & Midwifery Registered	100.00%	0.00%	£155,713
Agency Total		100.00%	0.00%	£155,713
Bank	A&C	92.34%	7.66%	£2,254,990
	Add Prof Scientific and Technic	97.92%	2.08%	£200,404
	Additional Clinical Services	80.40%	19.60%	£7,410,413
	AHP	94.91%	5.09%	£4,234,756
	Healthcare Scientists	94.00%	6.00%	£200,583
	Medical & Dental	100.00%	0.00%	£21,710,933
	Nursing & Midwifery Registered	86.89%	13.11%	£13,702,187
Bank Total		86.35%	13.65%	£49,714,266
Grand Total		86.35%	13.65%	£49,869,979

b. The total spend, split out to show bank and agency

Added to the table above.

4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS.

Allocate – Staff Direct, March 2026.

Medical and Dental: **89% of Agency via Direct Management (April 2024 – August 2024)**

AHP/HSS: **0% of Agency via Direct Engagement (April 2024 – August 2024).**

5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each:

- Staff Bank – **Please call 01384 456111 and ask switchboard to put you through to Staff Bank.**
- Neutral/Master Vendor – **N/A**
- Direct Engagement – **Allocate Staff Direct**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust