

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082024-0001069

Date:

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Please provide information regarding the following systems:

1. Accident & Emergency
2. Diagnostic Reporting
3. Digital Dictation
4. Discharge Letters
5. Document Management
6. Maternity
7. Order Communications
8. Outcomes/performance benchmarking
9. Trust Integration Engine (TIE)
10. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Response

A&E

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **EPR**
- b) Supplier name – **Altera**
- c) System name – **Sunrise**
- d) Date installed – **2018**
- e) Contract expiration – **December 2026**
- f) Is this contract annually renewed? - **No**
- g) Do you currently have plans to replace this system? - **No**
- h) Procurement framework – **SBS Healthcare Clinical Information Systems Framework**
- i) Other systems it integrates with? – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender)

Diagnostic Reporting

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **RIS**
- b) Supplier name – **Magentus**
- c) System name – **CRIS**
- d) Date installed – **pre-2000**
- e) Contract expiration – **31/01/2026**
- f) Is this contract annually renewed? - **No**
- g) Do you currently have plans to replace this system? - **No**
- h) Procurement framework – **SCCL National Framework Agreement for Medical IT, Lot 1 Software Contract Reference Number: 2020/S 114-277934**

i) Other systems it integrates with? – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**

j) Total value of contract (£) – **£181k**

k) Notes (e.g. we are currently out to tender) –

Digital Dictation

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a) System type – **Application**

b) Supplier name – **BigHand**

c) System name – **BigHand**

d) Date installed – **pre-2000**

e) Contract expiration – **31/12/2025**

f) Is this contract annually renewed? - **No**

g) Do you currently have plans to replace this system? - **No**

h) Procurement framework – **SBS Framework for Digital Dictation, Speech Recognition & Outsourced Transcription Services. SBS/20/SM/WCC/9423**

i) Other systems it integrates with? – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**

j) Total value of contract (£) – **£171k – current 3 year contract**

k) Notes (e.g. we are currently out to tender) –

Discharge Letters

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a) System type – **EPR**

b) Supplier name – **Altera**

c) System name – **Sunrise**

- d) Date installed – **2018**
- e) Contract expiration – **December 2026**
- f) Is this contract annually renewed? - **Yes/No**
- g) Do you currently have plans to replace this system? - **No**
- h) Procurement framework – **SBS Healthcare Clinical Information Systems Framework**
- i) Other systems it integrates with? – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**
- j) Total value of contract (£) – **part of the wider EPR contract**
- k) Notes (e.g. we are currently out to tender) –

Document Management

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **No system installed**
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Maternity

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – EPR
- b) Supplier name – Altera
- c) System name – Sunrise

- d) Date installed – 2020
- e) Contract expiration – **Dec 2026**
- f) Is this contract annually renewed? - **No**
- g) Do you currently have plans to replace this system? - **No**
- h) Procurement framework – **SBS Healthcare Clinical Information Systems Framework**
- i) Other systems it integrates with? – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**
- j) Total value of contract (£) – **part of the wider EPR contract**
- k) Notes (e.g. we are currently out to tender) –

Order Communications

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **EPR**
- b) Supplier name – **Altera**
- c) System name – **Sunrise**
- d) Date installed – **2018**
- e) Contract expiration – **Dec 2026**
- f) Is this contract annually renewed? - **No**
- g) Do you currently have plans to replace this system? - **No**
- h) Procurement framework – **SBS Healthcare Clinical Information Systems Framework**
- i) Other systems it integrates with? – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**
- j) Total value of contract (£) – **part of the wider EPR contract**
- k) Notes (e.g. we are currently out to tender) –

Outcomes/Performance Benchmarking

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **HED**
- b) Supplier name – **UHB**
- c) System name – **HED**
- d) Date installed – **pre 2000**
- e) Contract expiration – **2026**
- f) Is this contract annually renewed? - **No**
- g) Do you currently have plans to replace this system? - **No**
- h) Procurement framework – **3 quotes exercise in line with local SFIs**
- i) Other systems it integrates with? – **None**
- j) Total value of contract (£) – **£20k**
- k) Notes (e.g. we are currently out to tender) –

Trust Integration Engine (TIE)

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information go be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act. Information is exempt if its disclosure under this Act would, or would be likely to, prejudice – (a) the prevention or detection of crime.**
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Voice Recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – **No system installed**
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust