

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082024-0001077

Date: 27/08/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Access Control System Overview:

1. Current System(s):

* What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

2. Access-Controlled Doors:

* How many doors across all of your sites have access control systems installed? How many per each site?

3. Access Control Types:

* Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

4. System Age:

* When was your current access control system installed? Which company installed it?

5. System Integration:

* Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

6. Supplier Information:

* What are the names of the suppliers of your existing access control system?

* Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?

7. Manufacturer and Models:

- * What manufacturer and model of cards and fobs do you use for your access control system?

Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.

8.

- * What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)

Usage and Distribution Details:

9. Consumable Usage:

- * Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

10. User Information:

- *How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

Maintenance and Support:

11. Management and Contact Information:

- * Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

12. Support/Maintenance Contracts:

- * Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

Future Plans:

13. Planned Changes:

- * What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

Response

Dudley Group NHS Foundation Trust operates a Private Finance Initiative (PFI) Contract. The hospital buildings are not owned by the Trust but by Summit Healthcare (Dudley) Ltd who the Trust has the PFI contract with. The contract allows the Trust to use the buildings to provide its clinical services. Summit Healthcare (Dudley) Ltd are responsible for providing all of the estates and facility management services which also includes access control. We therefore do not hold the information you have requested.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager

Trust Headquarters
Russell's Hall Hospital
Dudley
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DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust