

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-122024-0001299

**Date:** 17.12.24

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

1. From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline ( e.g. General, Critical, RMN, CPN etc) Nil. - The Trust has a complete nursing agency ban.
2. Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency). - n/a
3. Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline - n/a
4. Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month. - n/a
5. Please confirm the charge rates agreed for any non-framework spend from September to November 2024 - n/a
6. Please confirm if you have a PSL for the supply of Nursing staff? - No
7. Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline) - n/a
8. Please confirm if you have a PSL for the supply of AHP/HSS staff? - No
9. Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS ? - [dgft.dudleystaffbank@nhs.net](mailto:dgft.dudleystaffbank@nhs.net)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

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Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**