

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052024-000882

Date: 24.1.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Please may you provide me with:

1. Copies of all trust policies related to violence by patients and/or their visitors against staff. Please include all policies related to the following:
 - Any physical, verbal, or sexual aggression, assault, or stalking.
 - Violence both experienced and witnessed by staff.
 - Any separate policies for different types of violence, different staff groups, or different phases of violence, e.g. during and following the event.

Please see attached (correct at time of request)

2. Copies of all trust policies/procedures related to the following post-violence measures, if not included within the above (1):
 - Immediate sanctions for aggressor(s) (e.g. discharge)
 - Processes for incident reporting
 - Processes for debrief with staff member(s) and/or aggressor(s)
 - Follow-up with aggressor(s) (e.g. accountability letter, behaviour contract)
 - Counselling or similar longer-term psychological support for staff member(s)
 - Incident investigation (e.g. root cause analysis) and feedback to relevant parties
 - Longer-term sanctions for aggressor(s) (e.g. card system)
 - Examples of processes for tailored management plans for patients with a known history of aggressive behaviour (including use of a flag/alert system)
 - Staff sickness absence and/or returning to work following work-related injury

Please see attached (correct at time of request)

3. The trust's most recent self-assessment against the NHS Violence Prevention and Reduction (VPR) Standard, including evidence showing the criteria have been met for each indicator. The compliance assessment template can be found in the VPR Standard published by NHS England, available here (template on pages 7-14): <https://www.england.nhs.uk/publication/violence-prevention-and-reduction-standard/>

The Trust records and manages all incidents of violence and abuse on our incident reporting system.

The Trust has commissioned a Local Security Management Specialist who will be taking the self assessment against the NHS Violence Prevention and Reduction (VPR) forward

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust