

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-012025-0001319

**Date:** 31<sup>st</sup> January 2025

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

1. Between January 2020 – December 2024 has your trust contracted with any of the following organisations:

Litmus UK  
Medacs Healthcare  
Global Medics

2. If yes, for each organisation:

- a) What was the total spend per year?
- b) What were the pay rates for staff provided by these agencies per year (please provide a range)?
- c) How many individual shifts have been filled by doctors from those agencies

**Response**

1. Between January 2020 – December 2024 has your trust contracted with any of the following organisations:

Litmus UK	No
Medacs Healthcare	Yes
Global Medics	Yes

2. If yes, for each organisation:

- a) What was the total spend per year?

Note "SNS" in the below is an abbreviation for Small Number Suppression – there were less than 5 shifts worked in these periods which would make it possible to determine agency workers engaged so these results have been excluded from answer.

Year	Medacs Healthcare	Global Medics
2020	SNS	£0
2021	£37,456	£155,069
2022	£9,160	£368,061
2023	SNS	£272,401
2024	£0	£180,141

b) What were the pay rates for staff provided by these agencies per year (please provide a range)?  
Note “SNS” in the below is an abbreviation for Small Number Suppression – there were less than 5 shifts worked in these periods which would make it possible to determine agency workers engaged so these results have been excluded from answer.

Year	Medacs Healthcare Low Rate	Medacs Healthcare High Rate	Global Medics Low Rate	Global Medics High Rate
2020	SNS	SNS	None	None
2021	£90.87	£117.81	£79.87	£102.27
2022	£78.87	£114.47	£62.57	£144.57
2023	SNS	SNS	£58.43	£139.17
2024	None	None	£58.63	£121.38

c) How many individual shifts have been filled by doctors from those agencies  
Note – Number of shifts not available in electronic records available – have divided worked hours by typical number of hours in a shift to estimate values for question posed.

All Years	Medacs Healthcare	Global Medics
Shifts	55	999

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell’s Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**