

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-012025-0001379

Date: 19.2.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Please provide:

1. The number of virtual ward supplier contracts active in the trust, - One
2. The name of the supplier - Docobo Ltd
3. The length of contract and termination/renewal date of the contracts.
 - 4 years commencing 28.02.2021 to 27.02.2025
4. The award value if publicly available
 - Approximately £1,000,000.00 over the 4 years and the contract was on behalf of the Trust and Black Country ICB Care Homes USE
5. The number of Virtual Ward Beds Contracted and Target
 - Total 2755 capacity across 4 Trusts/target
6. The number of virtual ward patients admitted and discharged against the individual contracts from January 1st 2024 to July 1st 2024, broken down by clinical specialty.

Admitted		Discharged	
Ward	Grand Total	Ward	Grand Total
Virtual Ward 01 - Respiratory	458	Virtual Ward 01 - Respiratory	459
Virtual Ward 04 - Paediatrics	283	Virtual Ward 04 - Paediatrics	290
Virtual Ward 09 - Complex Nutrition	138	Virtual Ward 07 - Heart Failure	91
Virtual Ward 03 - Frailty	485	Virtual Ward 09 - Complex Nutrition	139
Virtual Ward 07 - Heart Failure	92	Virtual Ward 03 - Frailty	477
Virtual Ward 10 - AMU	256	Virtual Ward 10 - AMU	261
Grand Total	1712	Grand Total	1717

7. Information on the type of monitoring specified (Intermittent/Continuous)

- Patients receive daily contact and further diagnostics, additional feedback is sought where necessary

Timeframe: Active at any time in Calendar 2024

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust