

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022025-0001421

Date: 12.3.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

I am writing to request detailed information under the Freedom of Information Act 2000 regarding ambulance drop-offs of elderly patients at A&E following falls over the two-year period from January 2023 to December 2024. I am specifically requesting data held by the A&E department related to ambulance arrivals, not ambulance service transportation data.

1. For each of the following data points, please provide a monthly breakdown for the years 2023 and 2024 (January 2023 - December 2024):
2. Breakdown of incidents by location type as reported by the ambulance crew upon arrival (e.g., private residence, care home, public place).
If possible, please specify, as reported by the ambulance crew upon arrival:
 - Please see attached spreadsheet and please note the Trust has provided the information by the categories that we do have which are, home, home – inside, home – outside, other, public place and work
3. Breakdown of dropped-off patients by age brackets (e.g., 65-74, 75-84, 85+).
 - see attached spreadsheet
4. Breakdown of dropped-off patients by gender
 - Please see attached spreadsheet
5. Total number of elderly fall-related ambulance drop-offs at each hospital within the trust/service area
 - All drop-offs are for Russells Hall Hospital
6. Breakdown of the number of patients who have been dropped off by ambulance multiple times within the two-year period due to falls.
 - information cannot be provided by month/year, an overall figure for 2023 and for 2024 has been provided – 1266 individual patients have had multiple ambulance drop off for falls between 01/01/2023 – 31/12/2024
7. Most common times of day or days of the week when fall-related ambulance drop-offs occur
 - Please see attached spreadsheet
8. Any available data recorded by the A&E department on time of ambulance arrival at the hospital for

fall-related incidents. This is not a request for ambulance service response times.
- see attached spreadsheet

Please provide this data separately for each year (2023 and 2024) so that comparisons can be made.

For a copy of the spreadsheet please contact dgft.foi@nhs.net quoting the FOI reference number 022025-0001421

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust