

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022025-0001429

Date: 17.3.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Please send me the following information

1. Does your hospital trust allow patients to have their Personal Assistant/paid carers assist them in hospital settings? - Yes for continuity of care if appropriate.
2. Does your trust have a protocol or policy in place regarding Personal Assistants/paid carers assisting with complex care needs in hospital settings? What is it? - No
3. Does this policy apply both to admissions as well appointments and treatments as a day patient?
- We would support for inpatients and outpatients.
4. How many times in the last 3 years has a patient had their care needs met by their usual PAs/paid carers whilst in hospital? - we are unable to provide this information as it would only be recorded in individual care plans

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

FOI/REF FOI-

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust