

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-022025-0001435

**Date:** 5.3.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Who is your current system supplier for your Contract and Income Management Software (normally the stakeholders will be in the trust finance team)? - Civica SLAM

When does that contract expire (not including optional extensions)? - 31<sup>st</sup> March 2027

What is the length of the current contract? - 3 years

Is it a cloud-hosted or on-premises (hosted on trust servers) solution? - On-premises

- Does your Contract and Income Management Software include in-built analytics and dashboarding tools? - In-built reporting tools; dashboards developed in-house using Power BI"

Is there a limit on additional users and/or do additional users incur additional licence costs? - Not applicable – only need 3 users

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House

FOI/REF FOI-

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**