

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-032025-0001487

**Date:** 27.3.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

In 2005, the government brought in Maintaining High Professional Standards [MHPS].

This allows trusts to investigate concerns against doctors.

I am looking for the following information under the Freedom of Information Act because I cannot see it on your website or any publication.

1. How many doctors work for your trust? By the term doctor, I mean those who treat patients, not those with a PhD, and/or who are not clinicians. – ***Please see attached spreadsheet***
2. Break these into their ethnic groups and their corresponding grades e.g., white, black, Asian or whichever way you ethnically monitor your staff. If, for example, positions have fewer than five doctors in their grade and ethnicity, please use an asterisk and explain there are fewer than five. - ***Please see attached spreadsheet***
3. Provide a key to explain your grading system e.g. lowest to the highest band or vice versa. ***The key is contained within the attached spreadsheet.***

***\*\*\* for a copy of the spreadsheet please contact [dgft.foi@dgh.nhs.net](mailto:dgft.foi@dgh.nhs.net) quoting the FOI reference number***

4. In the following years, how many complaints did you receive about doctors under MHPS during the following years?  
  
1 Jan-31 Dec 2021; - <5  
1 Jan-31 Dec 2022; - <5  
1 Jan-31 Dec 2023; - <5  
1 Jan-31 Dec 2024. - <5
5. Please break these down into ethnic groups e.g., white, black, Asian or whichever way you record your data for the corresponding years. If your numbers are fewer than five, then use an asterisk. - ***See response to Q4***

6. *Of these complaints, how many resulted in your investigating them? Please list these in the corresponding years. - **See response to question 4***
7. *Please break these down into ethnic groups e.g., white, black, Asian or whichever way you record your data for the corresponding years. If your numbers are fewer than five, then use an asterisk. - **see response to question 4***
8. *Of these investigations, how many resulted in a sanction, adverse judgement or other disciplinary action? Please be clear about what the sanction was. Please list these in the corresponding years. – **see response to question 4***
9. *Please break these down into ethnic groups e.g., white, black, Asian or whichever way you record your data for the corresponding years. If your numbers are fewer than five, then use an asterisk. – **please see response to question 4***
10. *Of all complaints how many resulted in a doctor being suspended during the inquiry? Please list these in the corresponding years. - **see response to question 4***
11. *Please break these down into ethnic groups e.g., white, black, Asian or whichever way you record your data for the corresponding years. If your numbers are fewer than five, then use an asterisk. - **see response to question 4***
12. *Of all the complaints how many did you refer the doctor to the GMC? Please list these in the corresponding years. – **see response to question 4***
13. *Please break these into ethnic groups e.g., white, black, Asian or whichever way you record your data for the corresponding years. If your numbers are fewer than five, then use an asterisk. – **see response to question 4***
14. *During your considering complaints, what is the average length of your investigations? **See response to question 4***
15. *Please give the average length of your considering a complaint in terms of ethnic groups e.g., white, black, Asian or whichever way you record your data. If your numbers are fewer than five, then use an asterisk. **See response to question 4***

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

FOI/REF FOI-

Tel: 0303 123 1113

[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**