

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-042025-0001568

Date: 24.4.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

- Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?
- Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings?
- When is the current CAFM solutions support and maintenance contract due for renewal?
- How much is paid per annum for support and maintenance of the CAFM system?
- How many main system user licences and mobile licences does the CAFM solution utilise?
- Please provide a list of modules used by estates within the current CAFM system?
- When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?
- Please confirm contact details for the below positions with name, email address and telephone number:
 - Director of Estates:
 - Director of Facilities:
 - Estates Manager:
 - Facilities Manager:
 - Director of Soft Services:
 - Soft Services Manager:
 - EBME Manager:

- Property Asset Manager:
- Procurement Manager Estates:
- Director of Procurement:

Response

Dudley Group NHS Foundation Trust operates a Private Finance Initiative (PFI) Contract. The hospital buildings are not owned by the Trust but by Summit Healthcare (Dudley) Ltd who the Trust has the PFI contract with. The contract allows the Trust to use the buildings to provide its clinical services. Summit Healthcare (Dudley) Ltd are responsible for providing the estates and facility management services to ensure the buildings are always available for use.

To see a list of Directors and the services that fall under their remit please go to the Board structure which is available to view on the Trust website - Board structure - The Dudley Group NHS Foundation Trust

[Board structure - The Dudley Group NHS Foundation Trust](#)

The release of multiple email addresses could potentially expose the Trust to spam/phishing attacks and therefore comprise the Trusts network. In view of this we feel this information is exempt for release under section 31 (1) (a) of the Freedom of Information Act as the disclosure of the information would be likely prejudice the prevention or detection of crime.

Further ways to contact the Trust are: - Switchboard number Trust is 01384 454611. Postal address is:
- The Dudley Group NHS Foundation Trust, Russells Hall Hospital, Dudley, West Midlands, DY1 2HQ

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**