

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-112024-0001235

**Date:** 24 April 2025

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

*Please find below answers to the questions which you have requested*

- Please provide the names of framework agencies you have used to fill your permanent roles between April 2024 and October 2024.	Nil
- Please provide the names of NON framework agencies you have used to fill roles between April 2024 and October 2024.	Nil
- For each agency, can you specify the types of roles (e.g., nursing, doctors, AHP positions) they were contracted to recruit?	Nil
- Please provide a breakdown of the number of positions filled through each agency by job role and department.	Nil
- What is the expenditure on international agency recruitment projects for permanent positions between April 2024 and October 2024 for Doctors?	Nil
- What is the expenditure on international agency recruitment projects for permanent positions between April 2024 and October 2024 for Nurses?	Nil
- What is the expenditure on NON-International agency recruitment projects for permanent positions between April 2024 and October 2024 for Doctors?	Nil
- What is the expenditure on NON-International agency recruitment projects for permanent positions between April 2024 and October 2024 for Nurses?	Nil

- What criteria does the Trust use to decide to engage an external agency for permanent recruitment?	The Trust doesn't currently use suppliers for permanent recruitment; adverts go out via NHS jobs. If we do look to use an agency, we would review the rate cards available via HTE, shortlist and then review candidates.
- What criteria does the Trust use to decide whether to insource or outsource medical services?	Options appraised on a case-by-case basis
- Can you provide details on the procurement process for selecting third-party providers for insourcing and outsourcing projects?	Options appraised on a case-by-case basis, dependent upon the requirement(s).
What internal governance or oversight processes are in place to monitor the decision-making behind insourcing and outsourcing initiatives?	Continued Contract management against agreed KPIs/performance.
- How many direct awards have the trust engaged with between October 2023 to October 2024?	1
Please provide the specialty with total value of contracts awarded for insourcing projects between October 2023 to October 2024	Nil insourced
- Please provide the specialty with total value of contracts awarded for outsourcing projects between October 2023 to October 2024.	£595,800 Outsourcing in Ambulatory Medicine & Dermatology
- What percentage of your budget was allocated to insourcing and outsourcing medical services Between October 2023 to October 2024?	0.1% of our budget allocated is to insourcing & outsourcing
- Are there any plans to increase or decrease the use of insourcing or outsourcing medical services from October 2024 – October 25?	No additional requests known at this time.
- What long-term strategy does the Trust have in place regarding the use of external providers for medical services?	Options appraised on a case-by-case basis, potential for Medical Agency Master Vendor solution.
- Can you provide the names of the third-party providers involved in insourcing and outsourcing projects between October 2023 to October 2024.	18 Week Support Ltd
- How have insourcing and outsourcing projects impacted patient waiting times in the specialty areas you have previously mentioned?	<p>We are unable to answer this as we do not hold the information you have requested in a reportable format.</p> <p><i>The ICO guidance clearly states "FOIA only applies to information that a public authority already holds in recorded form at the time of a request. If you don't hold a particular piece of information that someone has asked for, you don't have to create it".</i></p>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**