

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022025-0001434

Date: 17.7.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Medical temporary staffing supply

1. Do you manage your Medical Workforce Bank Internally? – **Yes**
2. If **Yes** to the question above, do you manage your Medical workforce bank internally using specialist bank technology e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? - **No**

If **Yes** to the above questions is it actively used?

3. Do you outsource the management of your Medical workforce bank? – **No**
4. If **Yes** to the above question, can you confirm the supplier managing it for you? – **N/A**
5. Do you use Direct Engagement? - **Yes**
6. If **Yes** to the above question, can you confirm the supplier managing it for you? And can you specify the staff groups and if it is bank or agency? - **Staff Direct for agency only**
7. What is your total Bank and agency hours for the Financial Year 2023/2024?
- **To see previous response which will answer this question please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust](#) and in the search box type in 000803. The Trust has received many requests about agency and bank, information can be searched for by relevant word.**
8. Does your Trust have any doctors that work on the bank via a LTD company? - **No**

Associated costs -Medical

9. Please confirm the charges that you pay to your technology provider for use of their system. e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (in the last Financial Year 2023/2024) - **Nil**
10. Can you confirm how you are charged eg per hour, fixed fee, percentage? And what the fees are? - **n/a**

11. Please confirm the charges you pay your managed service provider for Medical Workforce? e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (if applicable, in the last Financial Year 2023/2024) - **Nil**
12. Can you confirm how you are charged for managed service? eg per hour, fixed fee or percentage? - **n/a**
13. Please confirm the roster system provider used for your medical workforce? Eg Liaison, RL Datix etc - **Rotamap**
14. Please confirm charges that you pay to your technology provider for Direct Engagement? Eg per hour fixed fee, percentage
- **The Trust considers releasing costs to be commercially sensitive so Exemption Section 43 (2) Commercial Interests is applied**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**