

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-052025-0001602

**Date:** 19.6.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

I am submitting this request under the Freedom of Information Act and the Code of Practice on Openness in the NHS. Please confirm the Trust holds the following data, and where it is held please provide the data. Please use the attached spreadsheet if possible.

1. Does your trust provide a chronic pain service? (Yes/No)

**If no, this is the end of our request.**

**If yes, and the service is consultant-led, please provide:**

2. Please confirm that the Trust submits RTT data for this service (yes/no)
3. Please confirm that the Trust submits WLMDs data for this service (yes/no)
4. Please supply the Trust's RTT submission for every month between April 2024 and April 2025 (inclusive), but please **only show** data for TFC 191 - Pain Management. This data is available in the public domain but it is supplied aggregated with other specialities in category: 'X02 - Other - Medical Services'. We are requesting it be disaggregated from this category. Please share this in the format that you have it.
5. **Only if** the data requested in #4 is unavailable, please provide the data requested in 5a-e for every month between April 2024 and April 2025:
  - 5a. The number of people on the waiting list, as of the first day of the month
  - 5b. The average waiting time in weeks
  - 5c. The distribution of waiting times, as of the first day of the month (see suggested breakdown in the attached spreadsheet)
  - 5d. Number of clock starts during the month
  - 5e. Number of clock stops during the month for treatment, broken down by reason
  - 5f. Number of clock stops during the month for non-treatment, broken down by reason
6. The average time between clock start and an interventional pain procedure being performed, in weeks
7. Please provide the Trust definitions used for Pain Management services for:
  - 7a. Clock starts (e.g. referral received, referral received and validated, etc.)
  - 7b. Clock stops for treatment (e.g. first appointment, advice given, information provided, etc.)
  - 7c. Clock stops for non-treatment (please provide breakdown)

**If yes, and the service is not consultant-led, please provide:**

8. What is the clinician's role who holds overall clinical responsibility, including governance, outcomes

and quality, for the service (e.g. specialist nurse, clinical psychologist, other)? We are requesting the person's position rather than any personal information.

9. Does the service provide interventional pain procedures, such as injections? (Yes/No)

9a. If yes, please provide the clinician's role that performs them (e.g. consultant in pain medicine)? We are requesting the person's position rather than any personal information.

9b. If no, where do you refer patients requiring interventional pain procedures to?

10. Please provide the following data for the non-consultant-led Pain Management service **for every month** between April 2024 and April 2025 (inclusive):

10a. The number of people on the waiting list at the first day of the month

10b. The average waiting time in weeks

10c. The distribution of waiting times, as of the first day of the month (see suggested breakdown in the attached spreadsheet)

10d. The number of new referrals during the month

10e. The number of patients who started treatment during the month (i.e. had their first appointment)

10f. The number of patients discharged without treatment (i.e. rejected referrals)

## Response

Please see information on attached spreadsheet.

For a copy of the spreadsheet please contact [dgft.foi@nhs.net](mailto:dgft.foi@nhs.net) quoting reference number FOI-052025-0001602

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**