

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052025-0001635

Date: 25.6.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Information from 01 Oct 24 - 31 Mar 25

- 1) How much was spent on secure mental health patient transfers by private ambulances in the 6 months to 31st March 2025 - **£23,253.30**
- 2) How many journeys were made on secure mental health patient transfers by private ambulances in the 6 months to 31st March 2025 - **22**
- 3) Please provide a list of all private ambulance companies used for secure mental health patient transfers in the 6 months to 31st March 2025 and for each detail: - **Prometheus Safe & Secure**

(a) Number of jobs - **22**

(b) Cost of providing the service by role (RMN, HCA hourly rates) -

(c) Cost per mile charge

(d) Service / admin charge

Questions b, c and d, The Trust considers releasing costs to be commercially sensitive Exemption Section 43 (2) Commercial Interests is applied

(e) Average size of the transfer team by role (RMN, HCA)

RMN 0.59

HCA 1.59

Based on available data

4) How much was spent on mental health patient bed watch by private companies in the 6 months to 31st March 2025 - **£0**

5) How many mental health patients were looked after by private bed watch companies in the 6 months to 31st March 2025 - **0**

6) Please provide a list of all companies that provided mental health patient bed watch services in the 6 months to 31st March 2025 and for each detail: - **N/A**

(f) Number of patients looked after - **0**

(g) Cost of providing the service by role (RMN, HCA hourly rates) - **£0**

(h) Cost per mile charge - **£0**

(i) Service / admin charge - **£0**

(j) Average size of the team by role (RMN, HCA) – **N/A**

7) What is the selection criteria for deciding which companies to use for secure mental health patient transfer by private ambulances - **clarity that they can support with mental health trained teams**

8) What is the selection criteria for deciding which companies to use for mental health patient bed watch by private companies - **those that have appropriate mental health trained staff who are checked**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust