

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052025-0001636

Date: 24.6.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following system contracts:

System type	Supplier name	Date installed	Contract expiration	Is this contract annually renewed? - Yes/No	Do you currently have plans to replace this system? - Yes/No	Procurement framework –	Other systems it integrates with? –	Total Value	Notes

BI & Data Warehouse	Microsoft	2022	Ongoing	No	No	NHS Procurement	Capable to integrate with most systems	Variable	
Cardiology									Incorporated in overall RIS contract and cannot be separated out.
Clinical Communication and Collaboration	Nervecentre	2016	28/02/26	Yes	No	HTE	N/A	£42,500 + VAT	
Diagnostic Reporting									Incorporated in overall EPR contract and cannot be separated out.
Digital Dictation	BigHand	2017	31/12/25 + 1 + 1	No	No	SBS	Rhapsody	£171,521.11 + VAT	3 Year Contract
Inpatient E-prescribing									Incorporated in overall EPR contract and cannot be separated out.
Integration Platform	InterOperability Health (UK)	Unknown	30/09/25	Yes	No	SBS	PAS, EPR	£26,614.49 + VAT	
Oncology	CIS Healthcare	Unknown	04/11/26	No	No	Unknown	N/A	£35,676.85 + VAT	
PACS	Intelerad	2019	31/01/29	No	No	NHSSC	CRIS, VNA, IEP	£823,989.60 + VAT	5 Year Contract
Patient Administration System	Altera	2006	18/12/26 + 1	No	No	SBS	EPR, Rhapsody	£2,502,936 + VAT	6 Year Contract

Patient Engagement Portal	Healthcare Communications	2022	31/03/26	No	No	SBS	PAS	£981,965.32 + VAT	2 Year Contract
Radiology Information Systems	Magentus	Unknown	31/03/26 + 1 + 1	No	No	NHSSC	PAS	£183,395.37 + VAT	3 Year Contract
Scheduling									Incorporated in overall PAS contract and cannot be separated out.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dqft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**