

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-072025-0001766

**Date:** 29.7.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Under the Freedom of Information Act 2000, I am requesting the following information regarding your Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:

Are any of these services currently delivered by external providers through:

Insourcing  
Outsourcing  
Subcontracting

For each external provider currently engaged, please provide:

Name of the provider  
Type of engagement (insourced, outsourced, subcontracted)  
Service(s) provided  
Contract start date  
Contract end date or review date  
Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if available Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.).

Who is the internal lead responsible for managing these contracts? Please provide their job title and department.

Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager)

Are there any current or upcoming plans to procure additional external support for these services in the next 12 months?

Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months?

## Response

The Trust does not, outsource, insource, or subcontract for any of the services listed above so the response is none/nil.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**